

Water

Detroiters who need their water turned on can sign up for DWSD's Water Restart Plan. If you sign up before April 9, you don't have to put any money down. The State of Michigan will cover it for you! Just come in, sign up and turn your water on. Since the \$25 Water Restart Plan was announced on March 9, more than 1,300 customers have taken advantage of it.

If you're a Detroit resident living without water in your home or have received a notice of service interruption, call Wayne Metro at 313-386-9727 to make an appointment and sign up.

Customers also must make a monthly minimum payment of \$25 during the time there is a risk of outbreak in Detroit to avoid service interruption. The amount of each customer's previous bills will be deferred until after the COVID-19 situation is under control. At that time, residents will be transitioned to the WRAP or a 10-30-50 Payment Plan, both of which will keep their water service on as long as they remain current. [Click here for more information.](#)

Housing

Moratorium on all evictions in the City of Detroit Effective immediately, the 36th District Court has issued a moratorium on evictions due to the coronavirus. Visit the 36th District Court for more information about the court's coronavirus contingency plan.

Homeowner's Property Tax Assistance Program (HPTAP) Extension HPTAP provides an opportunity for homeowners to be exempt from their current year property taxes based on household income or circumstances. If approved, you will still be responsible for any fees such as the solid waste fee. Homeowner Property tax exemptions

are granted at three levels; full (100%), partial (50%), or 25%. The City has extended the deadline for HPTAP applications and will approve them on an on-going basis instead of four times a year. If residents submit their HPTAP by May 1st, it will be reflected on their summer tax bill. Information about how to apply for HPTAP can be found [here](#).

· Pay as You Stay Program. If you are HPTAP approved, you may also qualify for "Pay As You Stay." PAYS is a simple, three-part plan for residents with unpaid delinquent taxes that reduces the burden of those taxes.

Income Tax Deadline now July 15 Following the Federal and State decisions to push back the filing deadline for income taxes to July 15, the City of Detroit has pushed back the deadline for residents and non-residents who must file city income taxes to July 15th as well.

Homeless

The City and its shelter partners are expanding shelter in order to adhere to CDC standards, allowing for isolation of symptomatic people. If you or someone you know is experiencing homelessness, please contact Detroit's Coordinated Assessment Model (CAM) for shelter placement. CAM will first attempt to divert the household to another safe housing location, such as with friends or family. If CAM is not able to find another safe housing location for the household, they will direct them to a shelter. Prior to receiving a bed, shelter staff will take the household's temperature. If any member of the household has a fever or any other symptoms of COVID-19, staff will call for transport so the household can stay in

another shelter location where they will be able to isolate from other shelter guests. Please see information provided for CAM contact information.

CAM information

Individuals typically have to go in person to see CAM but due to COVID-19, CAM has closed all in person locations. Effective Monday, March 23rd, CAM will be operating a

phone line 7 days a week from 7:00am to 8:30pm. If you are in need of shelter, please call CAM at (313) 484-4449.

If you are a veteran, the Veteran Access Points will remain open for in-person visits.

Veteran Access Points Healthcare for Homeless Veterans (HCHV)

4646 John R.

8:00am-8:00pm (S-S)

Veteran Comm. Resource & Referral Center (VCRRC)

301 Piquette St.

8:00am-2:00pm (M-F)

Medical teams visit homeless shelters to check for COVID-19 symptoms. The City is working closely with the 31 shelter providers in the city to ensure they have necessary personal protective equipment. It also has set up a 125-bed facility in partnership with the Detroit Rescue Mission Ministries where homeless individuals at shelters who are exhibiting symptoms of illness can be taken and screened. Each individual will have his or her own private room so they will not be exposed to others. After being examined by medical staff, it will be determined on a case-by-case basis if each individual needs to be taken to the hospital, held for further observation or is well enough to return to the shelter.

List of Homeless Shelters in Detroit

- Alternatives for Girls 903 W Grand Blvd, (313) 361-4000
- Cass Community Social Services 11745 Rosa Parks Blvd, (313) 883-2277
- COTS 26 Peterboro St, (313) 831-3777
- Covenant House Michigan 2959 Martin Luther King Jr Blvd, (313) 463-2000
- Detroit Rescue Mission Ministries, (313) 993-4700 150 Stimson Stree 3840 Fairview 12900 W. Chicago 3535 Third St.
- Freedom House 1777 N Rademacher St, (313) 964-4320
- Love Outreach 17646 Greenview Ave, (313) 371-9100

- Mariners Inn 445 Ledyard St, (313) 962-9446
- Michigan Veterans Foundation 4626 Grand River Ave, (313) 831-5500
- NSO, (313) 883-7246
- Operation Get Down 6821 Medbury St, (313) 925-4100
- St. John 14320 Kercheval, (313) 823-8323
- The Salvation Army 3737 Humboldt, (313) 361-6136
- YWCA, (313) 259-9922

See link to City of Detroit's list of resources...<https://detroitmi.gov/>